HOPE's Year in Review

HOPE Fair Housing Center grew both physically and geographically in 2019, adding four new staff members and expanding outreach activities to 11 counties. We are excited to share our accomplishments from the year.

In 2019 HOPE...

- Provided services to **22 counties** across Illinois
- Assisted **269 clients** with fair housing related concerns
- Teamed up with school district U-46 to pilot a unique rental assistance program for families experiencing homelessness. To read our full report visit hopefair.org/community-development
- Aided in making reasonable accommodation requests for **20 individuals with disabilities**
- Provided educational material about fair housing rights to **2,190 people** at various community events
- Hosted a Dr. Martin Luther King Jr. Day of Service event as well as our annual Fair Housing Conference

<table>
<thead>
<tr>
<th>Revenue</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants</td>
<td>$471,423</td>
<td>34%</td>
</tr>
<tr>
<td>Contributions</td>
<td>$18,893</td>
<td>2%</td>
</tr>
<tr>
<td>Programs</td>
<td>$8,896</td>
<td>1%</td>
</tr>
<tr>
<td>Other Revenue</td>
<td>$846,363</td>
<td>61%</td>
</tr>
<tr>
<td>Rental Income</td>
<td>$32,915</td>
<td>2%</td>
</tr>
<tr>
<td>Total Revenue</td>
<td>$1,378,490</td>
<td></td>
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</tbody>
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<table>
<thead>
<tr>
<th>Expenses</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Costs</td>
<td>$535,857</td>
<td>82%</td>
</tr>
<tr>
<td>G &amp; A Costs</td>
<td>$87,644</td>
<td>13%</td>
</tr>
<tr>
<td>Fundraising Costs</td>
<td>$26,776</td>
<td>5%</td>
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<tr>
<td>Total Costs</td>
<td>$650,277</td>
<td></td>
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<table>
<thead>
<tr>
<th>Net Assets</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>1-Jan-19</td>
<td>$494,837</td>
</tr>
<tr>
<td>Increase to Net Assets</td>
<td>$728,213</td>
</tr>
<tr>
<td>31-Dec-19</td>
<td>$1,223,050</td>
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</table>
Fair Housing Complaints and Enforcement

HOPE assisted 20 individuals with physical and mental disabilities in making reasonable accommodations and modifications. Some of these included:

- Accessible parking spaces
- Designated parking spaces
- Ending a rental lease early to assist a client in finding an accessible unit
- Advocating for stair handrails in a client’s home
- Requesting first floor housing units for clients
- Assisting housing providers in establishing new procedures for landlord-tenant communications

Our Housing Impact

HOPE settled 6 cases in 2019 concerning discrimination against families with children and persons with disabilities. Through our enforcement team, HOPE ensured that barriers to housing for families with children, such as restrictive occupancy policies, were removed. HOPE additionally secured physical modifications to several large properties that made the housing units accessible and usable by persons with disabilities for many years to come. HOPE’s work on these cases did not just create change for those immediately involved, but also positively impacted 3,336 units that will no longer be restricted by physical or policy barriers, allowing thousands of families to finally gain the full use of and enjoyment of their homes.
HOPE engaged in 61 education and outreach activities across 11 different counties (shown above) in our service area.

Survivors of Domestic Violence Trainings

In November we kicked off a traveling training series aimed at service providers who deal directly with survivors of domestic violence. This series provided an overview on fair housing laws, as well as the specific housing rights that survivors have, which can help keep them in their homes and away from their abusers.

MLK Day Event

January marked HOPE's second annual Martin Luther King Jr. Day Event, bringing together community members and local high school students. Participating students assembled 100 care packages for homeless students, and author and professor Maria Krysan headlined our event.

Updated Outreach Materials

HOPE staff updated and expanded our outreach materials. Copies of our new brochures are available for download on our website, hopefair.org.

2019 Annual Conference

In April we hosted our annual HOPE Fair Housing Conference in Geneva, IL. The conference theme was "Moving Forward", and featured three different session tracks: "Community Solutions", "Fair Housing Legal Updates & Hot Topics", and "Housing Plus". The day had an amazing turnout, with 140 people in attendance and author and professor George Lipsitz from the University of California Santa Barbara, presenting as our keynote speaker.
This past year at HOPE was both rewarding and challenging. It's truly because of you that HOPE is able to continue to serve our community and offer this promise: **we are here for you**. Though our current environment may look a little different and life has become more challenging, our staff is continuously working to further our mission to advocate for greater housing opportunities for all. Whether you are an annual donor, a volunteer, or simply "like" our Facebook posts, we want to thank you from the bottom of our hearts for supporting our mission and allowing us to continue our crucial work.

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**Looking Forward**

**2019 Board of Directors**

- President: Patricia Mathis
- Vice President: A. Jay Mitchell
- Secretary: Maria Padilla
- Member: Pam Terrell
- Member: Florentina Redon
- Member: Cindy Burke

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**HOPE Fair Housing Center 2019 Staff**

- Executive Director: Anne Houghtaling
- Executive Assistant: Shirley Stacy
- Director of Enforcement: Josefina Navar
- Investigations Coordinator: Marsha Lightfoot
- Intake Specialist & Program Assistant: June Bishop
- Community Education & Outreach Coordinator: Rachel Watson
- Project Coordinator: Alex Majestic
- Financial and HR Manager: Carol O'Neill